SERVICE AGREEMENT



5.3 PLAN MANAGEMENT: PREMIUM PACKAGE

At NXT Level Support, we promise to provide the highest quality of care, regardless of which support package is selected. However, we recognise the complexities of navigating NDIS funding and plan management. It is for this reason that the Premium Package has been established: to provide you with assistance in this process to ensure that your goals can be achieved.

Those who opt for the premium package are given the opportunity to access ongoing assistance from a dedicated team at NXT Level Support on a monthly basis, or whenever you need such support. To facilitate this, you are given a direct line where you can reach a team members who can offer you assistance with the following:

- Guidance and advice for effective plan utilisation
- NDIS engagement with plan variations and reassessments
- Risk, compliance and service provider management
- Advice on service agreements
- Collaboration between Support Coordinators and other supports to ensure equitable access
 to the tools and knowledge needed for our clients to fulfill their goals and lead the life of
 their choosing.

PREMIUM PLAN MANAGEMENT SUPPORT ITEMS*

01_134_0117_8_1 Capacity Building and Training in Self-Management and Plan Management

15_035_0106_1_3 Assistance with Decision-Making, Daily Planning and Budgetting

Capacity Building and Training in Self-Management and Plan Management

This item provides specialized training to empower participants in self-managing their funding and navigating the NDIS. Through personalized coaching, they gain practical skills for effective plan management, budgeting, and understanding NDIS policies, fostering autonomy and informed decision-making, thus promoting long-term resilience within the NDIS framework.

Assistance with Decision-Making, Daily Planning and Management

This item offers personalized sessions to enhance participants' decision-making, task organization, and financial management skills. Through guided goal-setting and savings strategies, it fosters independence and confidence, enabling autonomy in decision-making and financial planning for a structured lifestyle.

*Current pricing arrangements can be found on the NDIS website.

Ph: 0455 246 837

NXT Level Support ABN 72 664 501 857 May 2023 Version 1.2